



**Marcia Kolton**  
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## Customer Bulletin – Carol Stream Location is moving

February 13, 2007

Dear Friends and Valued Customers,

Tyco Fire & Building Products is pleased to announce the relocation of its Carol Stream branch to a larger facility. Our last day of operation at the current location will be Wednesday, February 21<sup>st</sup>. We have arranged for customer calls & faxes to be re-routed to our Parma, OH branch for servicing Thursday February 22<sup>nd</sup>. However Friday February 23<sup>rd</sup> automatic re-routing of calls/faxes will be discontinued as voice & data lines will be completely disconnected to facilitate switching service to our new location. Should you need assistance or wish to place an order on Friday please contact our Parma branch directly at (800)741-5833 or fax (216) 265-8354. We will resume operations at our new Carol Stream facility Monday, February 26<sup>th</sup>.

Please do not hesitate to call with any questions you may have during this process. The address to our new facility is:

Tyco Fire & Building Products  
**883** Carol Court  
Carol Stream, IL 60188  
Phone: (630) 871-7700  
Toll Free: (800) 323-9485  
Fax: (630) 871-7464  
Toll Free Fax: (800) 816-8128

We apologize for any inconvenience this may cause and thank you for your continued support and loyalty; we look forward to servicing you from our new improved facility.

Sincerely,

Marcia Kolton  
Branch Manager and Staff

