

TO OUR VALUED CUSTOMERS:

Please be advised that effective May 10, 2010, our minimum billing policy will be \$100 per order. Additionally, the minimum re-stocking charge on qualifying returns has been adjusted to \$25 or 25%, whichever is greater. The complete text of our revised General Terms and Conditions of Sale can be found in our current price book dated March 23, 2010 and is also available for download at our **[www.tyco-fire.com](http://www.tyco-fire.com)** website.

We appreciate your continued support and look forward to continuing to serve you.